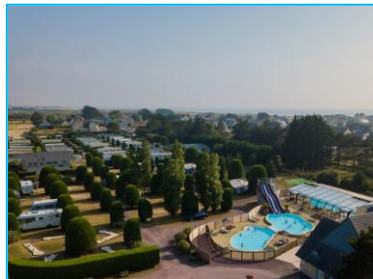


## FACILITIES ON SITE :

- Reception open,  
In peak season (July/August), from 8.30am to 12.30pm and from 2.30pm to 7pm;  
In off peak season, from 8.30am to 12am and from 2.30pm to 6pm;
- Snack bar with TV - take away meals - grocery shop - bread - ice creams in high season
- Outdoor play equipment: mini-golf, boules court, table tennis, play area for children, Home-ball;
- Comfortable sanitary facilities totally refurbished, heated in off peak season: individual cabins, cabins for babies, families & disabled people, showers, washbasins and sinks, washing machine, tumble dryer;
- Wi-Fi : Total coverage of the campsite. Access to WIFI on payment. Free Wi-Fi at the bar



## BATHING SPACE

Heated indoor swimming pool with paddling pool open all the season.

Outdoor swimming pool with a large water slide, open and heated from 01/06 till 15/09.



## What's around ? :

- Nearest town: Portbail at 5 km;
- Nearest train station: Carentan at 37 km;
- Coach line: Valognes - Portbail at 5 km;
- Nearest supermarket: Portbail at 5 km.

## GENERAL TERMS

- **The customer will comply with the internal rules of the campsite.**
- All rentals may not be transferred or sublet to a third party without the agreement of the campsite.
- The tenant who signs this contract, concluded for a fixed period, may not under any circumstances claim any right to remain on the premises at the end of the stay.
- **Minors will not be accepted without being accompanied by their parents.**
- **Dogs of the 1st and 2nd categories are prohibited on the campsite.**
- For the comfort of all campsite users, the access of vehicles on site is subject to rules. Upon arrival, an access card will be handed to you, in exchange for a warranty deposit.
- After presentation at the reception, visitors are allowed on site, only between 9am and 10pm.

### TERMS OF BOOKING FOR A CAMPING PITCH

- One family per camping pitch with a maximum of 6 persons.
- Maximum two pets per pitch.
- In July and August, customers should arrive from 2.30pm and leave before midday.
- A public liability insurance covering the practice of camping is compulsory.

### TERMS OF BOOKING FOR AN ACCOMMODATION

- **One family per accommodation.** Tenants are responsible for the rented items.
- They will personally use the accommodation and keep it in a perfect state.
- **Animals allowed or not according to the description of the accommodation.**
- A public liability insurance covering the practice of camping as well as the possible damage to the rental is compulsory.
- **Customers should arrive from 4 pm and leave between 8:30 am and 10 am.** Out of peak season, these times can be adapted.
- An amount of € 500 as a warranty deposit will be asked of you upon arrival. **This amount will be fully refunded if you leave the rental in a perfectly clean state.**

The tenant has a period of 24 hours after arrival to report an incomplete inventory or any other anomaly.

- A control of the accommodation will be done on the last day between 8:30 am and 10 am. If the control cannot be carried out due to departure before the scheduled time, the warranty deposit will be retained and returned by post after control by the owner, less any costs (cleaning, deterioration, etc....).

### PAYMENT TERMS:

- Upon reservation: a down payment of 30 % of the total amount of the stay.
- **The balance of the stay must be paid 30 days before arrival.**
- No refunds will be made for stays shortened by the Customer except in case of force majeure.

### CANCELLATION TERMS

The cancellation conditions below apply except in cases of force majeure or fortuitous events. In the event of a simple delay, please notify us as soon as possible.

- **Cancellation by the Customer:** Cancellations must be confirmed in writing by post or e-mail.

Cancellation terms for an accommodation:

- More than 30 days prior to the arrival date, the down payment will not be refunded.
- Between 30 days and the day of arrival, the total price of the rent must be paid.

- **Cancellation by the campsite:** The Campsite has the possibility, before the departure of the Customer, to cancel the booking for any reason whatsoever. In this case, all the payments of the Customer will be refunded to him, as well as compensation equal to the penalty that the Customer would have incurred if the cancellation had been made by him on that date.

#### Cancellation insurance:

The campsite offers an optional Cancellation and Interruption insurance with your rental contract. Our partner Gritchen Affinity will refund all or part of the stay to customers who have taken out the insurance 'Campez Couvert'.

In case of cancellation, please inform the campsite by letter or email, in case of an event preventing you from leaving. If the event is detailed in the general terms (available on [www.campez-couvert.com](http://www.campez-couvert.com) or with the campsite), please notify the insurer within 48 hrs and provide all the necessary information and supporting documents

### CONSUMPTION MEDIATION

In accordance with french consumer Code, the consumer has the right to submit a request for an amicable resolution by mediation, to

SAS Médiation Solution 222 chemin de la bergerie 01800 Saint Jean de Niois

site: <https://www.sasmediationsolution-conso.fr>, email: [contact@sasmediationsolution-conso.fr](mailto:contact@sasmediationsolution-conso.fr)

## OPTIONAL CANCELLATION INSURANCE

We offer an optional extra cancellation and interruption insurance policy with our rental contracts. Our partner, Gritchen Affinity will refund all or part of the stay of anyone who has taken out a Campez Couvert insurance policy. If you have to cancel, please notify the campsite by mail or e-mail as soon as it is clear that you cannot come.

If the claim is laid down in the general conditions, which are available at the web site [www.campez-couvert.com](http://www.campez-couvert.com) and at the campsite, please notify the insurance company within 48 hours and make sure you give them all the necessary documents and information.

Download the Campez Couvert cancellation conditions at [www.campez-couvert.com](http://www.campez-couvert.com).

## EXTRACT FROM THE INTERNAL RULES OF THE CAMPSITE

### CONDITIONS FOR ADMISSION

To be eligible to enter, install and stay on a campsite, you must be authorized by the manager or his representative. He must ensure the proper conduct and good order of the campsite, as well as the compliance with the application of these internal rules. Staying on the campsite implies acceptance of the clauses of these rules and the commitment to comply therewith.

### TRAFFIC AND PARKING

On the campsite, vehicles must respect a speed limit of 10 km/h.

Vehicle movement is authorized from 7 am to 10.30 pm.

Only vehicles belonging to campers staying on the campsite are allowed.

### SECURITY

a) **FIRE**: open fires (wood, charcoal, etc.) are strictly prohibited. Camping stoves must be kept in good working order and not be used in dangerous conditions.

Please notify the management immediately in the event of a fire. Fire extinguishers can be used if necessary. Charcoal barbecues are authorized on the pitches.

b) **THEFT**: The management is responsible for objects left at the reception and is under a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the person in charge. Campsite users are advised to take all usual precautions to safeguard their equipment.

### GAMES

No violent or disruptive games may be organized near the installations. Children must be always supervised by their parents.

### NOISE AND SILENCE

Customers are kindly requested to avoid any noise and conversations that may disturb their neighbors.

Sound devices should be adjusted accordingly. The closing of doors and trunks should be as discreet as possible.

The manager ensures the tranquility of customers by setting specific hours during which complete silence must be observed (for information: from 11:00 PM to 8:00 AM).

### PETS

Dogs and other pets may never be left in free. They must not be left on the campsite, even when shut in, in the absence of their owners, who are civilly liable for their pets.

Pets must be walked outside the campsite for their needs. A vaccination booklet must be presented upon arrival of the camper.

Dogs of the 1st and 2nd categories are prohibited to access the campsite.

## EXTRACT FROM THE INTERNAL RULES OF THE POOL

1. The access to the pool is exclusively reserved to customers of the campsite and their visitors.
2. Swimming trunks are compulsory, swimming shorts and Bermuda are prohibited.
3. It is prohibited to smoke, drink and eat on the pool deck.
4. Radios and inflatable toys are prohibited.